Snapchat privacy settings

Controls & Settings guide

Snapchat features a number of functions to help your child manage who can see their content and how they interact with others. They can also use the reporting function to flag content that breaks community guidelines and upsets them.

What do I need?

A Snapchat account (username and password)

Restrictions you can apply

Chatting

Inappropriate content

Location sharing

Privacy and identity theft

Sharing Data

Sharing location

Social networking

Step by Step instructions

Notifications

Choose who can contact you

Choose who can send you notificatons

Choose who can view your story

Location sharing

How to report someone

How to report something else

How to block someone

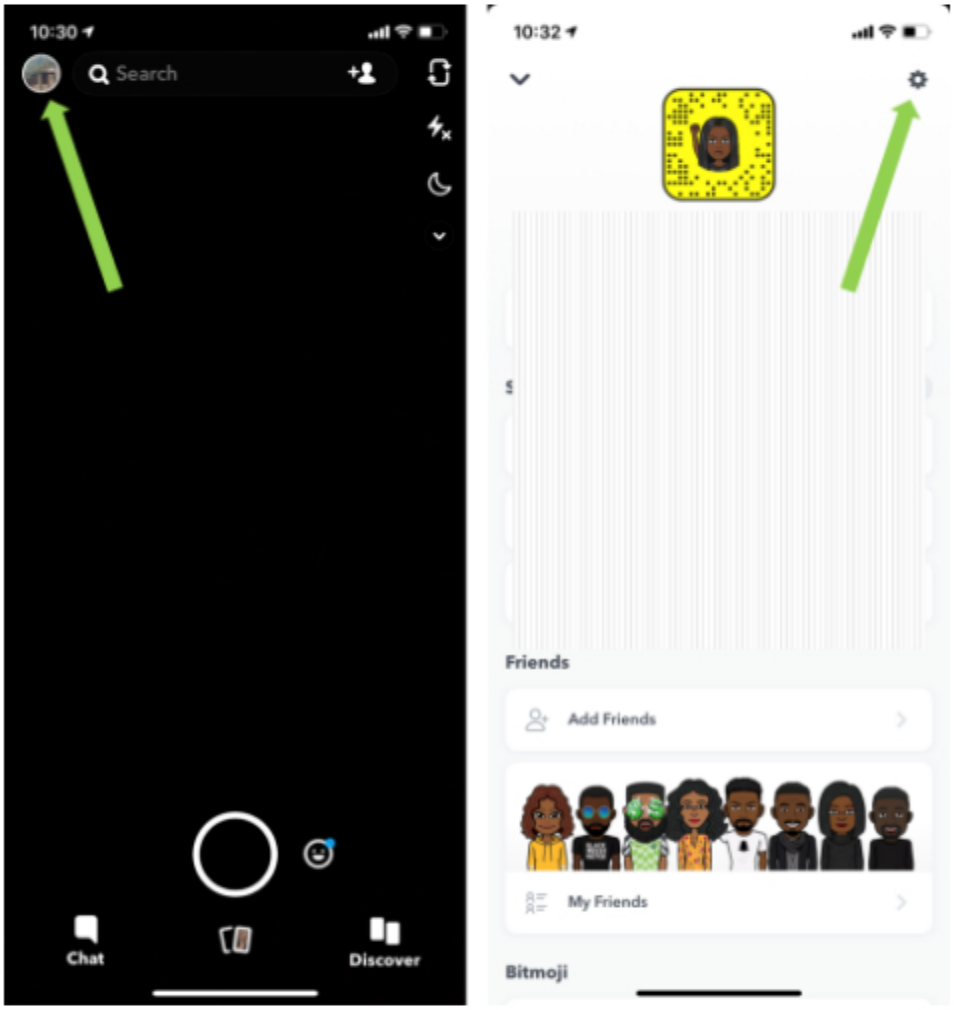
Set up two-factor authentication

1

Notifications

You can choose to enable or disable receiving notifications such as Stories from friends, Mentions, Reminders.

Open Snapchat, tap the circle or your icon in the top-left hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



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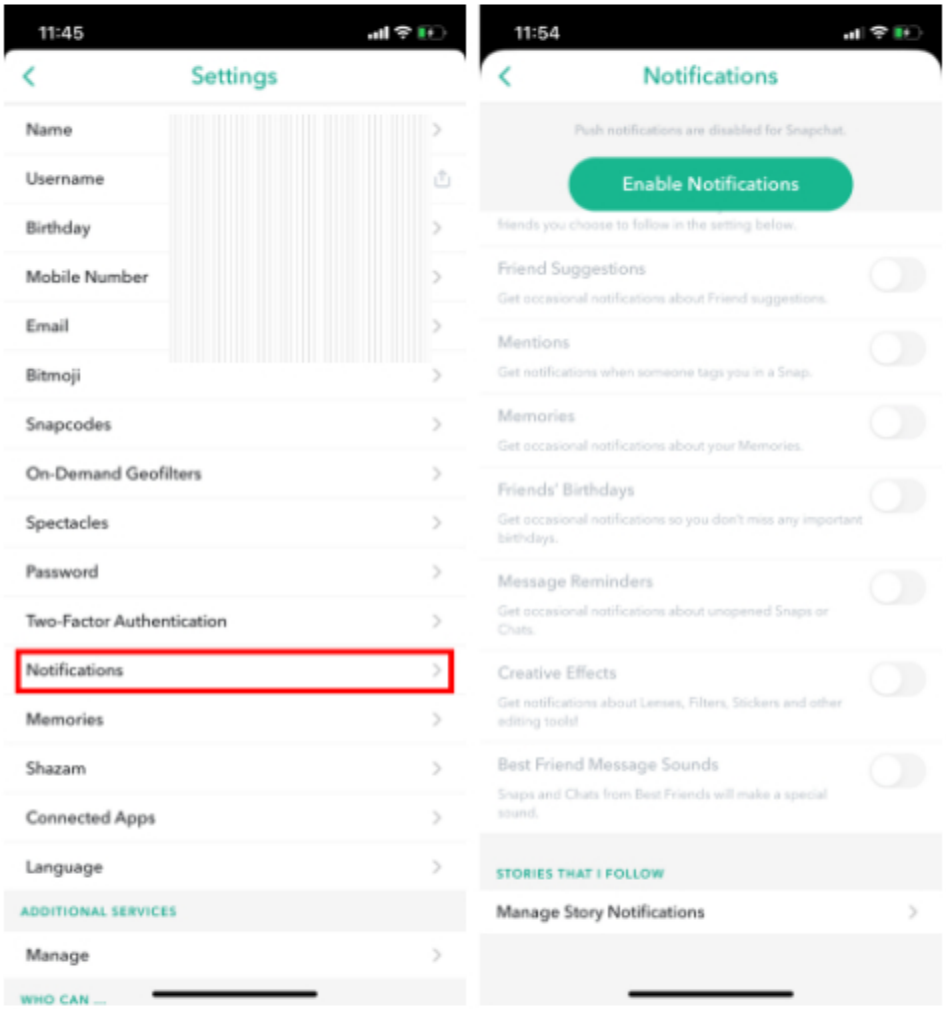
Tap ‘Notifications’ then ‘Enable Notifications’ (if already disabled) and then swipe on the toggle for whichever feature you want to enable or disable.

Disabling notifications may be good for your teen so they don’t get too overwhelmed with lots receiving lots of notifications.



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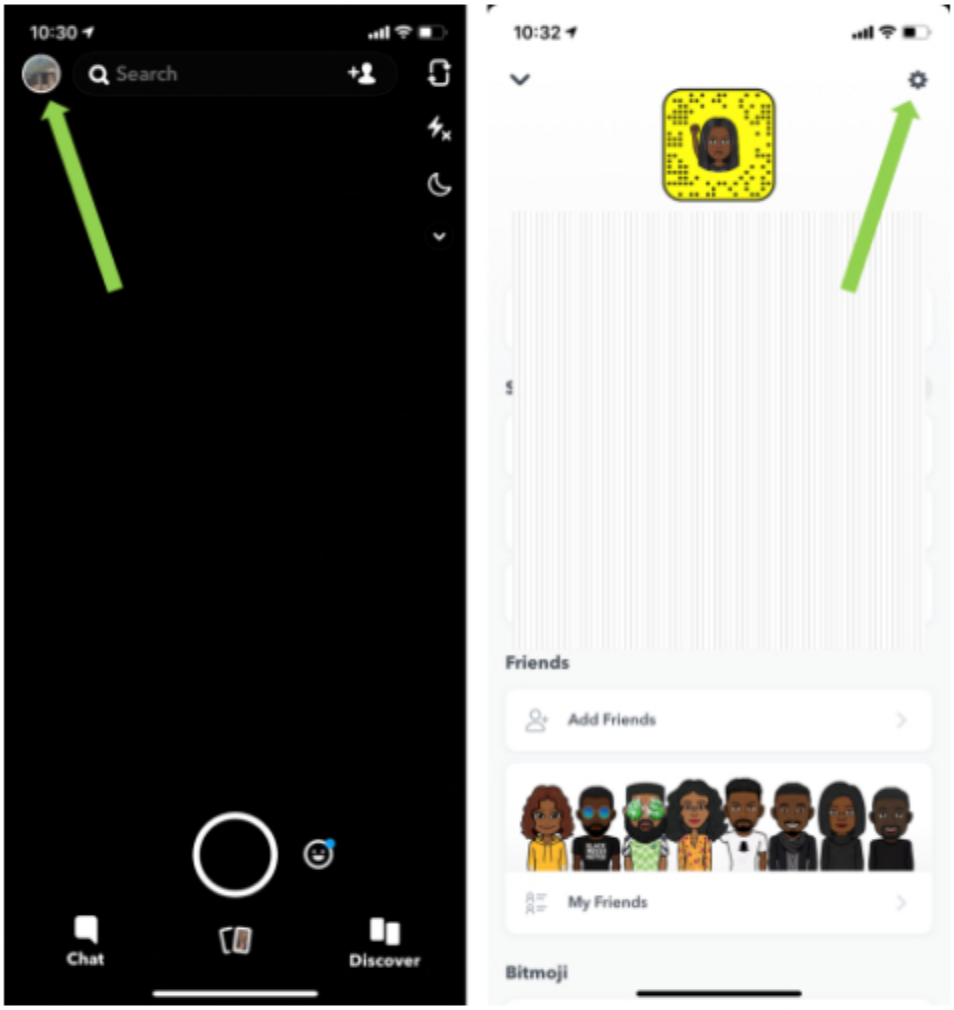
Choose who can contact you

Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



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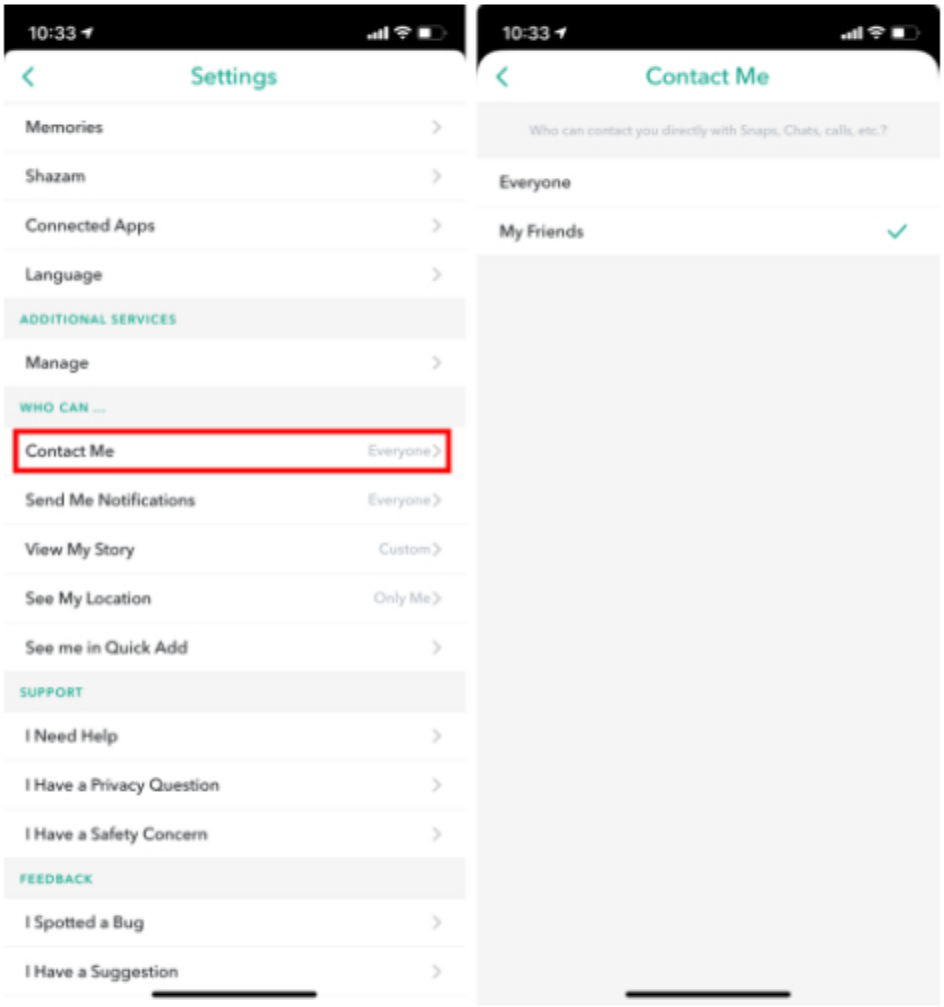
Scroll down to ‘Who Can’, then tap Contact Me, then choose either ‘Everyone’ or ‘My Friends’ option.

When choosing this option you are allowing users to contact you directly via Snaps, Chats, calls, etc.



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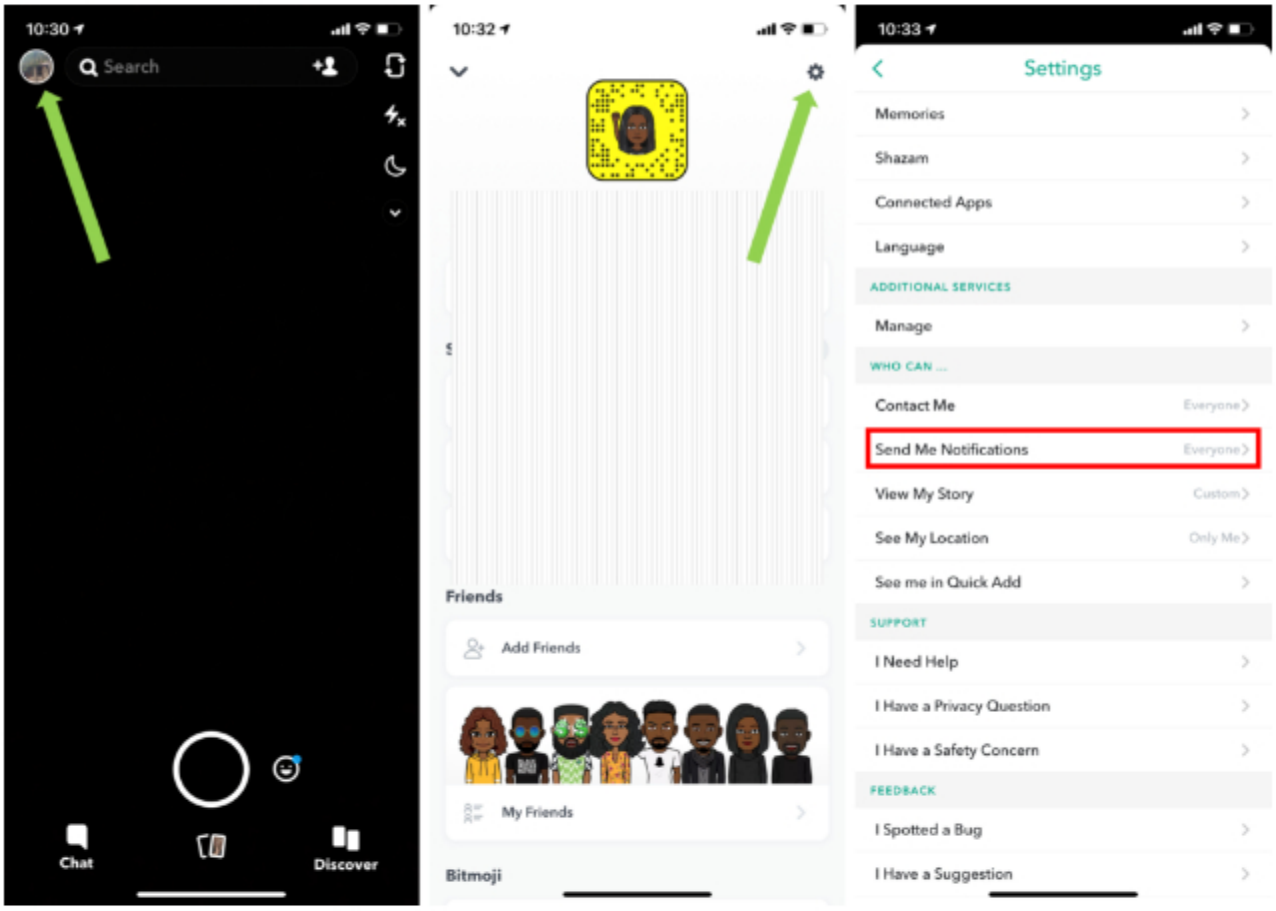
Choose who can send you notifications

Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.

Next, tap ‘Send Me Notifications’ then choose whichever option you prefer.



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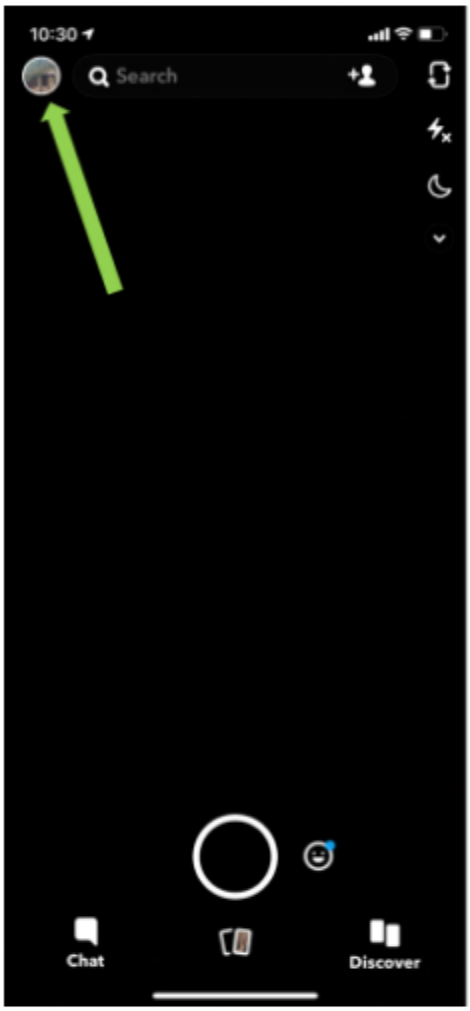
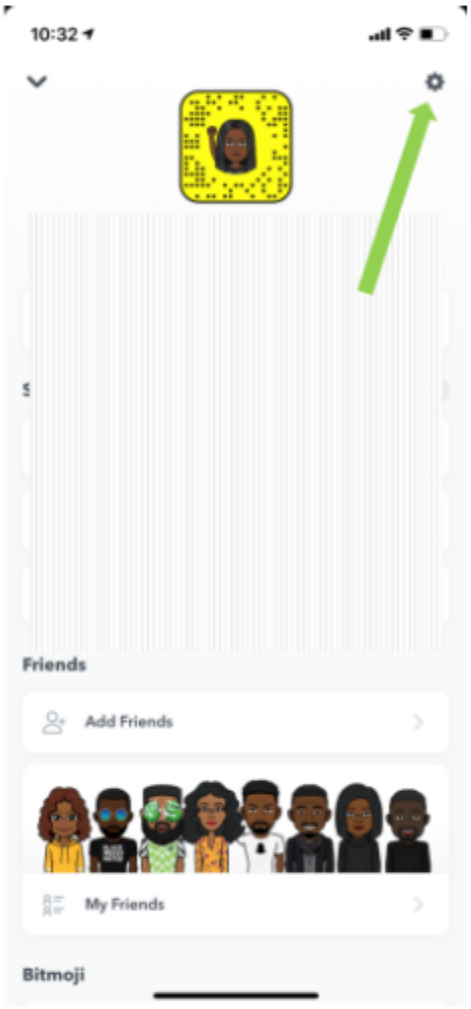
Choose who can view your story

Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.





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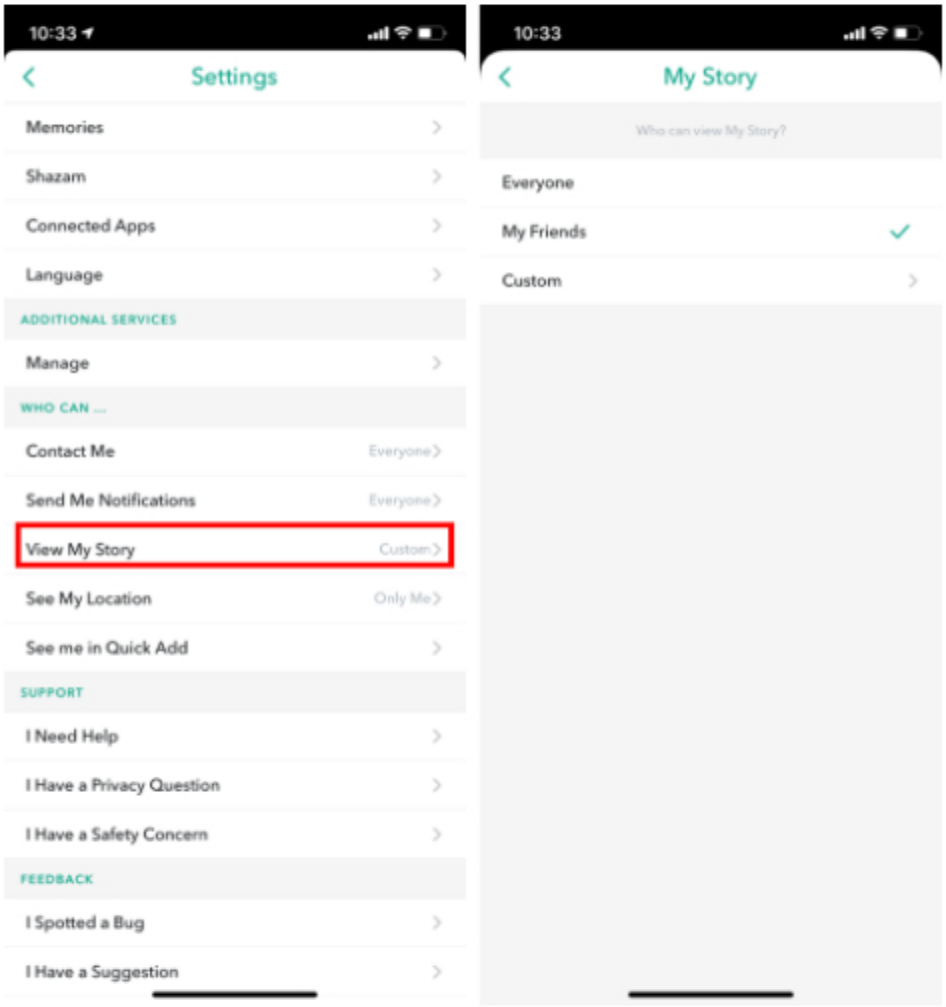
Next, tap ‘View My Story’ then choose whichever option you prefer.



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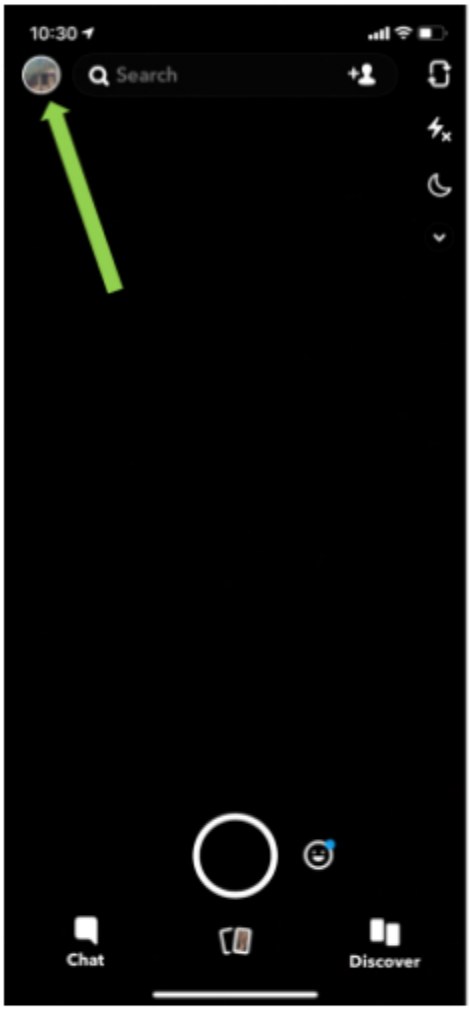
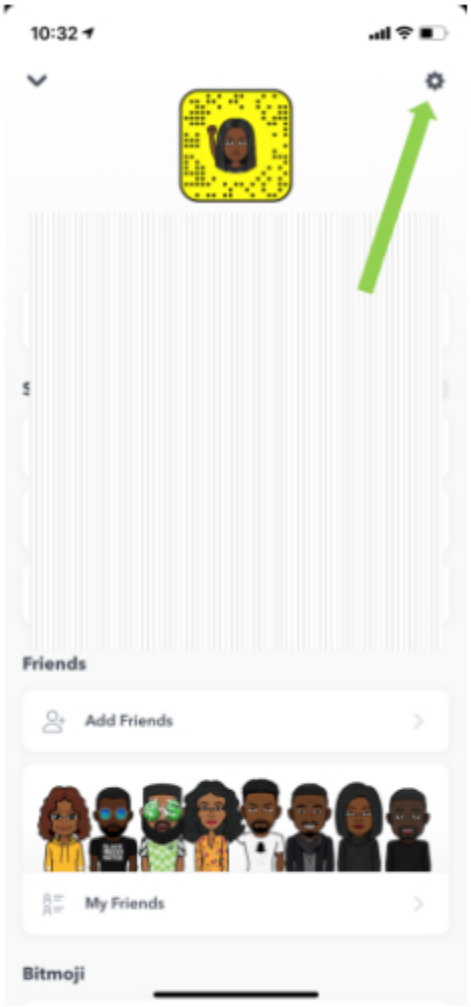
Location sharing

It's recommended your teen doesn't share their location. To disable location sharing:

Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.





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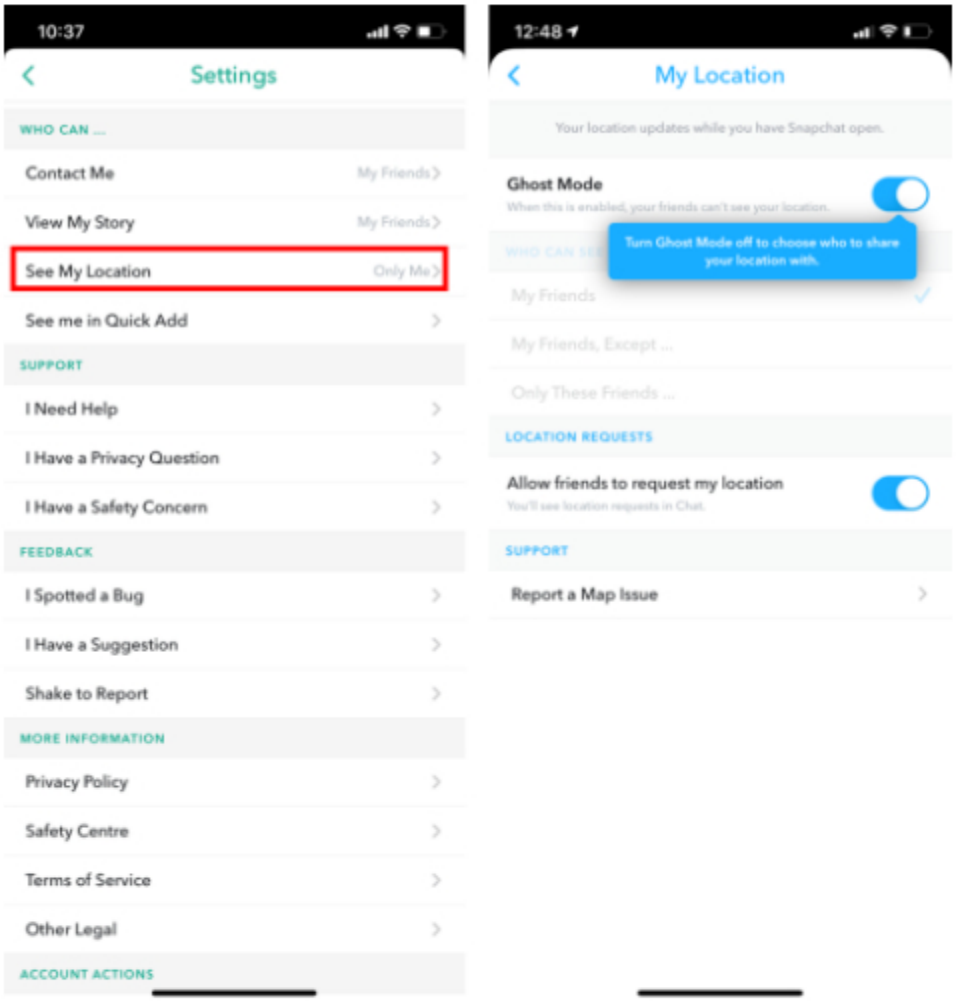
‘Ghost Mode’ – when this is enabled, your friends can’t see your location. Tap the toggle feature until it turns blue.

If disabled (grey), you can choose from three other options – ‘My Friends, ‘My Friends, Except’ and ‘Only These Friends’.

Tap, ‘See My Location’. We recommend the ‘Only Me’ settings for added security. We also recommend disabling the ‘Allow friends to request my location



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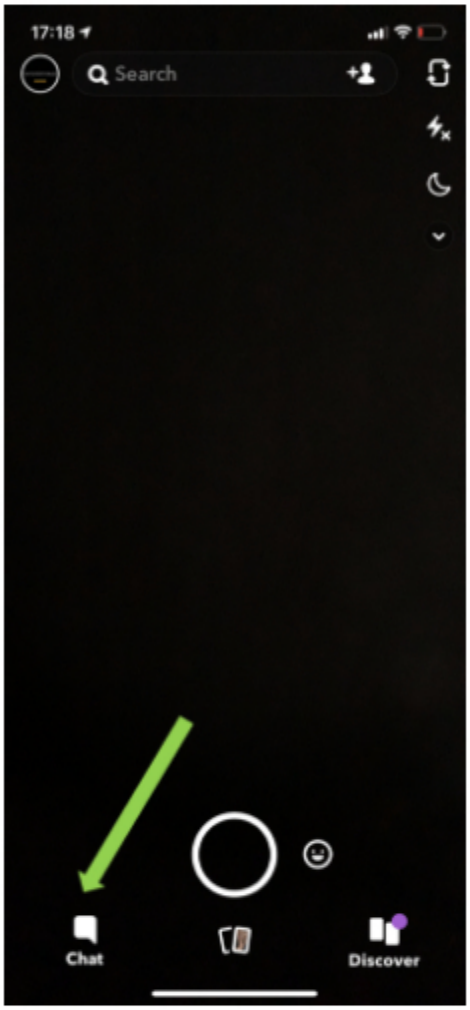
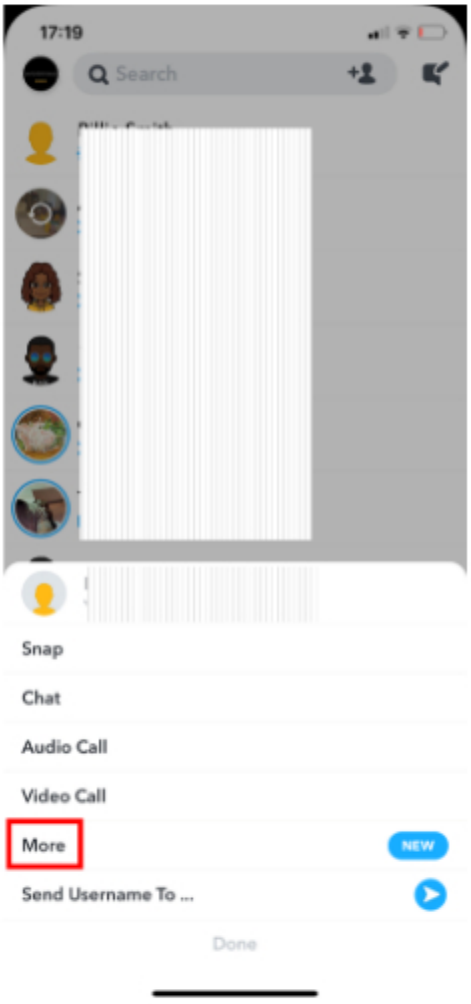
How to report someone

Open Snapchat, tap ‘Chat’ in the bottom left-hand corner.

Choose who you want to report by tapping and holding down on their name. Tap ‘More’.





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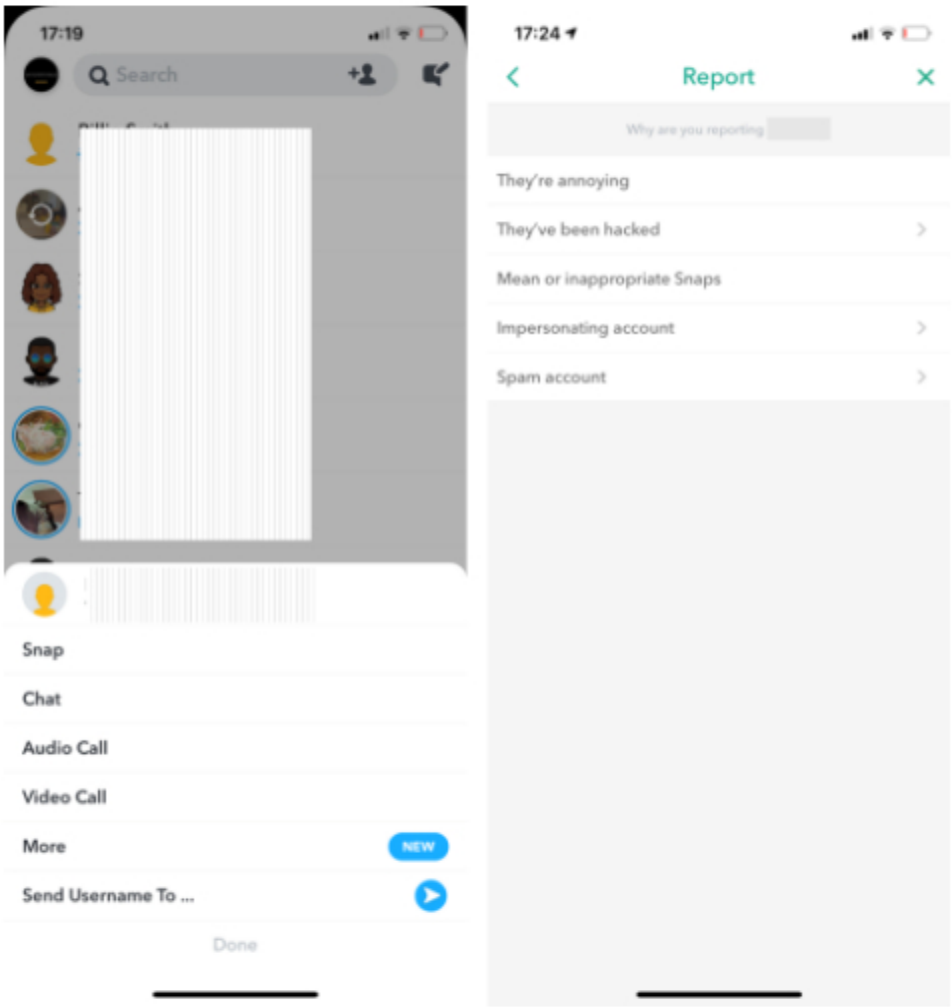
Next,tap ‘Report’, then select the reason you want to report them and follow the prompts.



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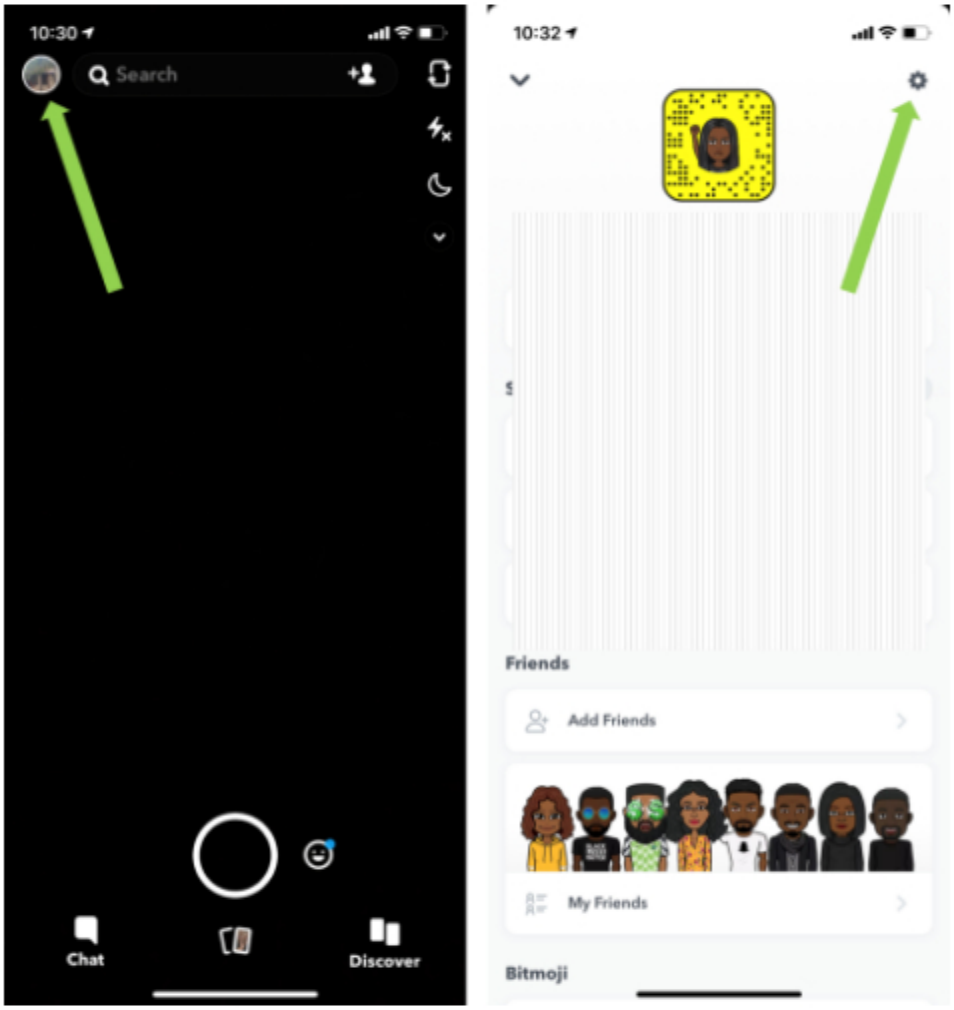
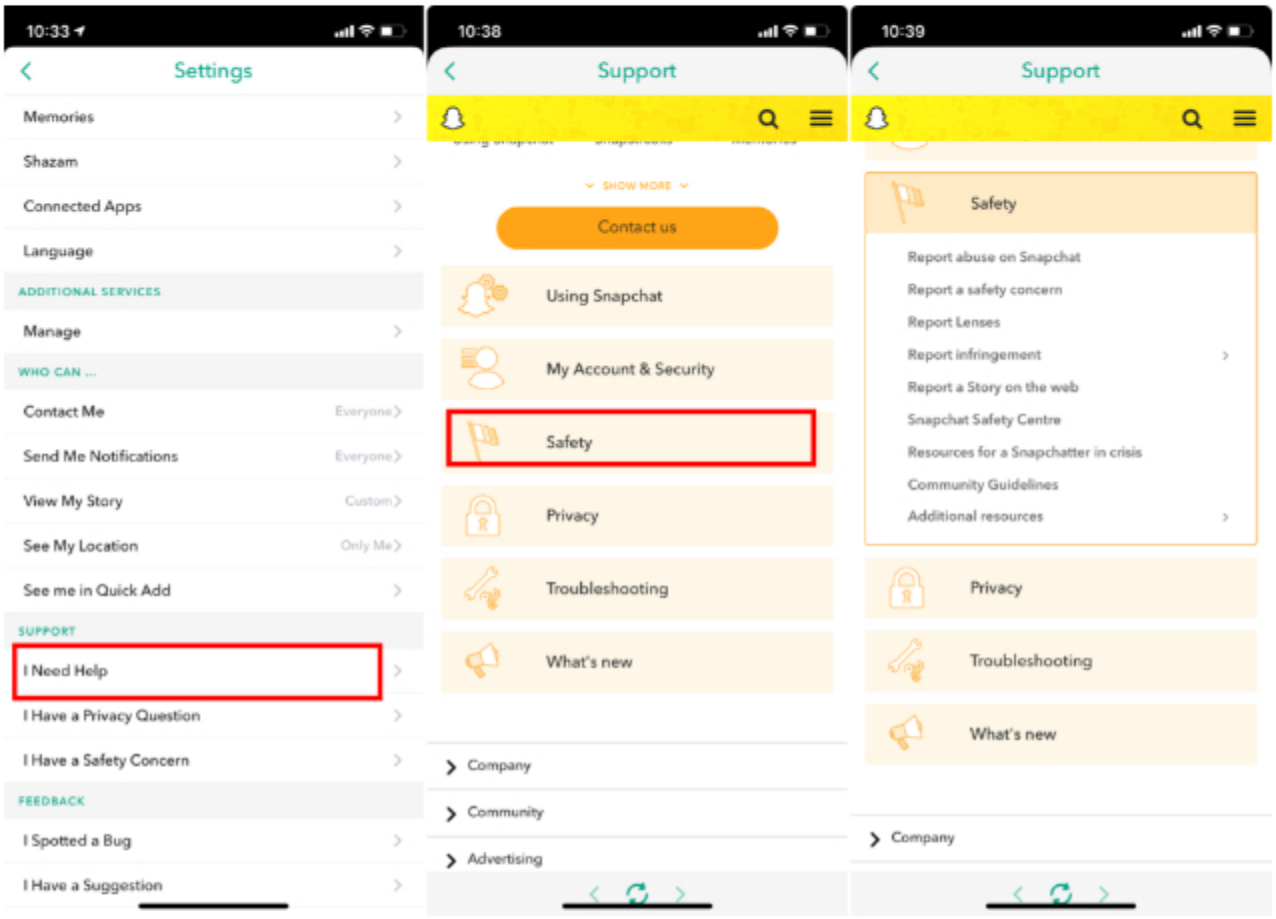
How to report something else

You report a Story, abuse, Lenses, a safety concern or an infringement.

Open Snapchat, tap the circle or your icon in the top left-hand corner. Next, tap the Settings icon located in the top-right hand corner.



13 Scroll down to Support and tap ‘I Need Help’.

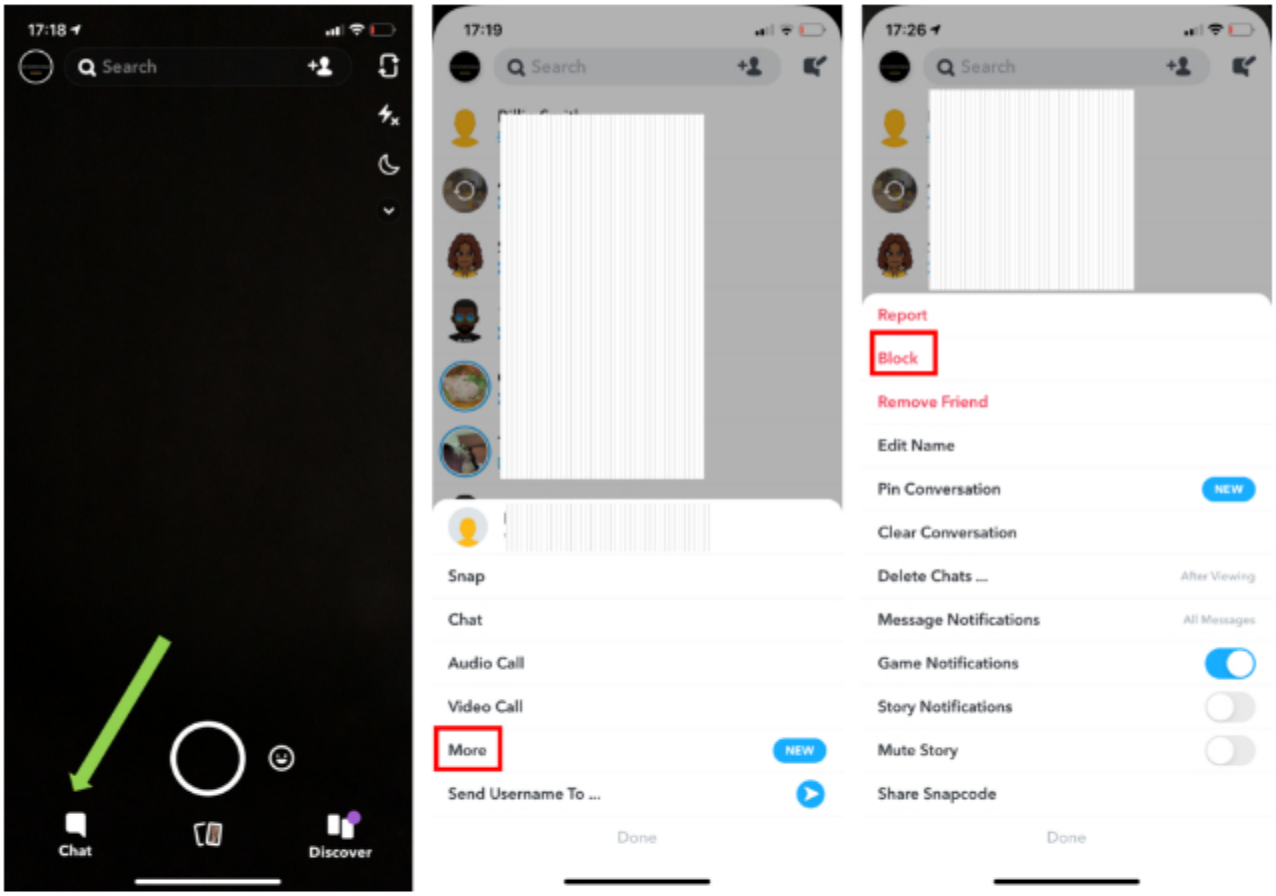


How to block someone

There are two ways to block someone:
1- block from your chat history or 2 – block someone from your friends list.

To block someone from your chat history:
Open Snapchat, tap ‘Chat’ in the bottom left-hand corner. Choose who you want to block by tapping and holding down on their name. Tap ‘More’.

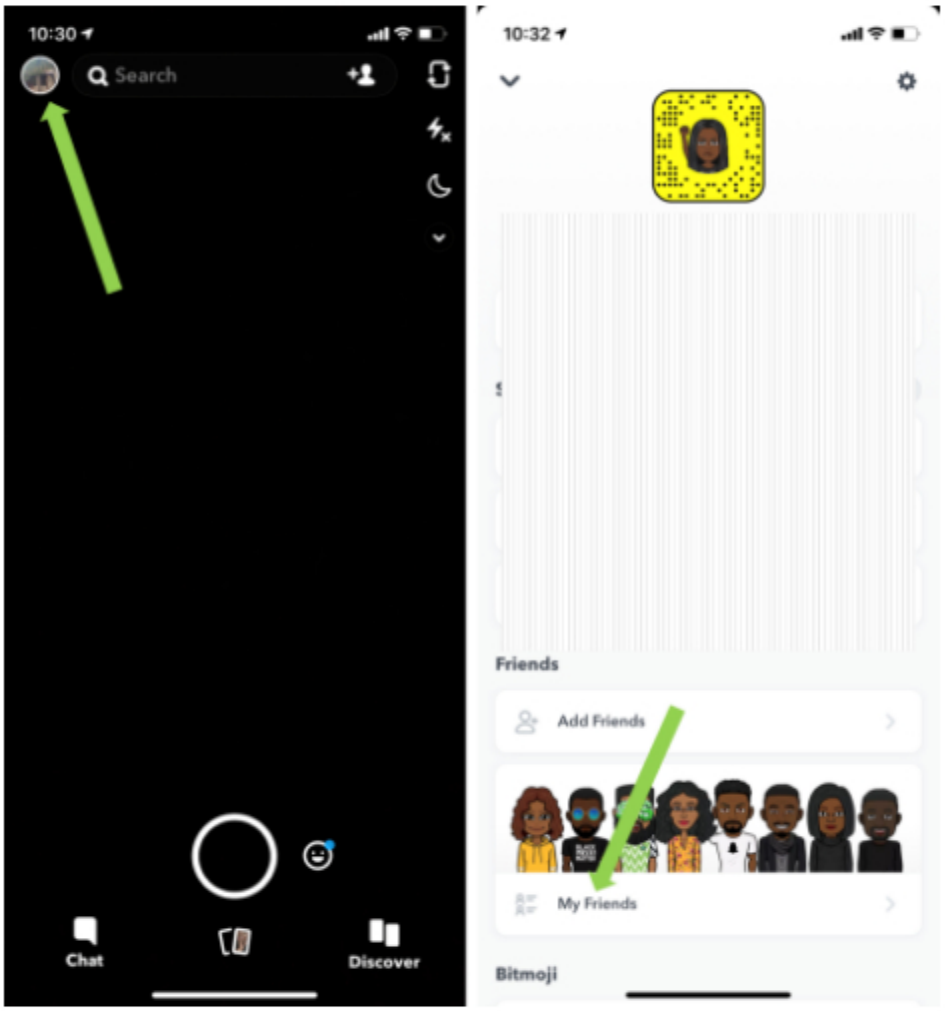
Next, tap ‘Block’, confirm you want to Block by tapping ‘Block’ again.



To block someone from your friends list.

Tap your icon in the top-left hand corner, then tap ‘My friends’.

Then, tap and hold their name until the ‘Block’ option pops up. Tap ‘Block’.



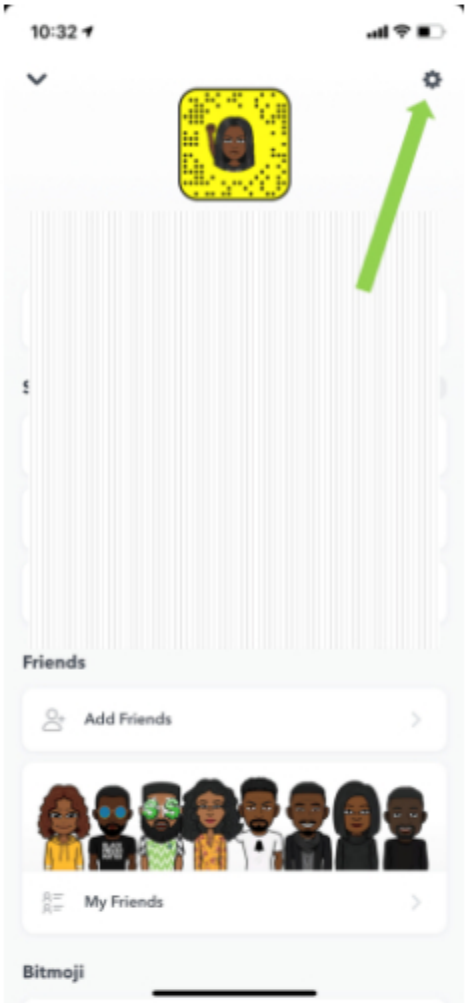
17:37
My Friends
Find Friends
Block
Remove Friend

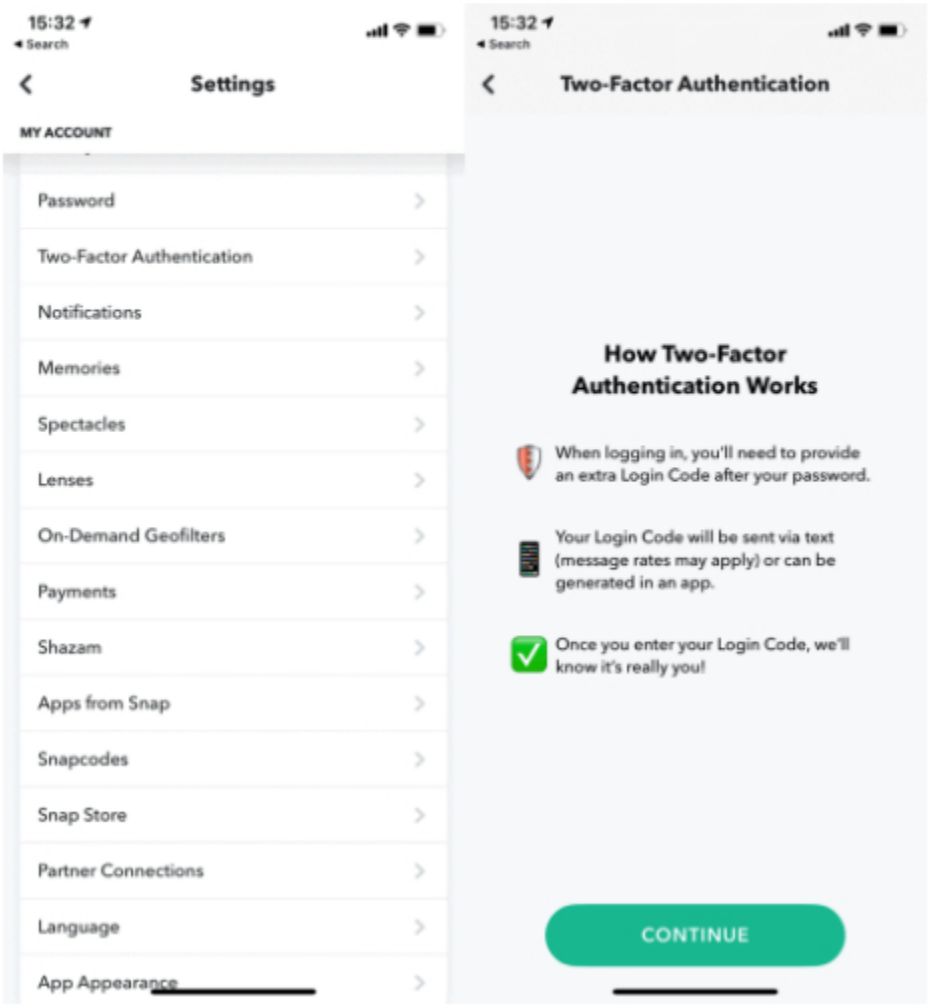
Set up two-factor authentication

Two-factor authentication makes your account more secure. It is an optional security feature to verify that it's really you when you log into your Snapchat account.

Tap the Setting icon in My Profile to open 'Settings'.

Next tap 'Two-Factor Authentication', then 'Continue' to finish.




15:32
Search
Settings
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Two-Factor Authentication
How Two-Factor Authentication Works
When logging in, you'll need to provide an extra Login Code after your password.
Your Login Code will be sent via text (message rates may apply) or can be generated in an app.
Once you enter your Login Code, we'll know it's really you!
CONTINUE